



---

**IMMEDIATE RELEASE**

**1<sup>ST</sup> APRIL 2020**

**PRESS STATEMENT**

**FRA STEPS UP COVID-19 FIGHT IN COMPLIANCE WITH CONVIDE 19 GUIDELINES & STATUTORY INSTRUMENTS 21 & 22 OF 2020**

---

In view of the Novel Corona Virus Disease 2019, (COVID 19) and in pursuant to Statutory Instruments (SIs) No. 21 and 22 of 2020, the Food Reserve Agency (FRA) is urging its esteemed clients to utilize digital online services (emails) as a primary mode of transacting and only visit the Agency offices when it is extremely necessary. This is in a bid to discourage clients from making physical movements and help prevent and curb the spread of the Novel Corona Virus Disease (COVID 19).

The Agency has further established a taskforce to monitor and oversee the adherence of all staff to COVID 19 Guidelines and SIs 21 and 22.

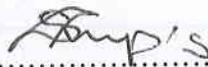
In view of the above, the Agency is requesting all its esteemed clients to use telephones and digital online services as much as possible. Further, all members of staff have been urged to use emails and telephones to communicate and share information in electronic format so as to avoid use of printed copies which have a possibility of contamination and spreading the COVID 19 virus during handling. The Agency has further procured masks and protective gloves for its officers giving high priority to those working in high risk areas.

In efforts aimed at enhancing hygiene, the Agency has also put in place hand washing facilities with running water and hand sanitizers for all staff and clients. All staff and clients are required to wash their hands before entering the Agency premises and are encouraged to frequently wash their hands with soap and water.

In efforts aimed at actualizing the above measures, the Agency has appointed enforcement officers in every section clad in vests labelled "Enforcement Officer" to ensure that staff and the very few clients allowed to visit the Agency offices adhere to the set guidelines at all times. This is due to the fact that the Agency is aware that knowing Covid 19 Rules and Don'ts is one thing, and following or implementing the same rules and don'ts is another, hence the placement of enforcement officers to ensure enforcement of COVID Guidelines.

The Agency is also disinfecting pool vehicles, computers and other equipment and all members of staff have been urged to cooperate. All staff are also required to avoid physical contacts such as handshakes, hugs and external clients allowed to visit Agency offices are required to adhere to a recommended social distancing of 1.5 o 2 metres.

Further, all employees showing flu like symptoms of COVID 19 such as high fever, sneezing and coughing are advised to stay away from work and visit the nearest health facility or designated health facility for COVID 19 cases.



.....  
John Chipandwe  
Public Relations Coordinator  
0977 813575